

Dear guests/tenant(s),

A few notes about the central heating

If you are a **monthly tenant**:

1. The supply of oil is your expense. Simple.
2. The boiler needs oil to work! Before requesting assistance with a heating fault, please ensure that there is at least 5 inches (125mm) depth of oil in the tank. Don't trust the gauge – it often fogs up.
3. “Non-problems” caused by, for example, no oil, no electricity or incorrectly setting the boiler clock will be chargeable to the tenant in full. No exceptions.
4. The time clock will already have been set to arbitrary timings before, or during, your arrival. It's your responsibility to set it as you want it.
5. The longer the boiler is on, the more oil it will use. Some people have had tremendous difficulty understanding this.
6. No oil often causes the oil pump to burn out and that's expensive. The tenant will be liable for all parts and labour in this event.
7. Unauthorised tampering makes the tenant liable for all expenses incurred thereby.
8. Regular checks on the oil level avoids 90% of problems !
9. Replace cap securely on tank.
10. Slackening or releasing the oil tank's strapping and tipping it up is not going to make you popular. It fractures the pipe joints, makes the tank liable to blowing over the plinth and will endangering the sheep and other animals, and will cause a stink in more ways than one. Any expense incurred thereby will become your expense. Just don't do it. Please.
11. Draining oil will almost always lead to spillages and smells. Please, please just don't. The environmental agencies will insist upon a certified clean up, which can cost thousands and will become your expense. Just don't do it. Please.
12. At the end of your tenancy, ensure that the oil is replenished to its original level.

If you are a **daily/weekly/holiday guest**:

1. The time clock will have been set for you. Please do not tamper with it - you may end up with no heat or hot water.
2. Unauthorised tampering with the boiler makes you liable for all expenses incurred thereby. Leave it to the plumbers.
3. Checking the oil level helps avoid 90% of problems !
4. Replace cap securely on tank.
5. Slackening or releasing the oil tank's strapping and tipping it up is not going to make you popular. It fractures the pipe joints, makes the tank liable to blowing over the plinth and will endangering the sheep and other animals, and will cause a stink in more ways than one. Any expense incurred thereby will become your expense. Just don't do it. Please.
6. Draining (stealing?) our oil will almost always lead to spillages and smells. Please, please just don't. The environmental agencies will insist upon a certified clean up, which will cost you thousands. Just don't do it. Please.

Sorry, but all of the above remarks are based on experiences.

Apologies for having to state the obvious.

Thank you for your co-operation.

John Gibson.